

# Vinson&Elkins

*ITW*

Richard R. Ruble rruble@velaw.com  
Tel 713.758.3532 Fax 713.615.5236



April 11, 2007

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## CERTIFICATE OF MAILING

I hereby certify that this paper or fee is being deposited on April 11, 2007, with the United States Postal Service with sufficient postage as First Class Mail, addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*[Signature]*  
Signature

Re: U.S. Patent Application Serial No. 10/035,707  
Title: *"Methods and Apparatus for Improved Security Services"*  
Art Unit: 2163  
Attorney Reference: MET580/4-001US

Dear Sir:

Enclosed for filing in the Patent and Trademark Office is the Amendment and Response to Office Action Dated January 12, 2007 for the above-referenced patent application.

Please acknowledge receipt of the enclosed documents by date stamping the enclosed postcard and returning it to this office.

Please charge all required fees to Deposit Account No. 22-0365; Attn: MET580/4-001US

Very truly yours,

*[Signature]*

Richard R. Ruble  
Reg. No. 45,720

Enclosures

102329:9563  
Houston 3218165v1



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**Applicant:** Hays, et al.

**Atty. Dkt. No.:** MET580/4-001US

**Serial No.:** 10/035,707

**Examiner:** Cheryl Maria Shechtman

**Filed:** December 26, 2001

**Confirmation No.:** 4190

**Title:** METHODS AND APPARATUS FOR  
IMPROVED SECURITY SERVICES

**Art Unit:** 2163

**AMENDMENT/RESPONSE TO OFFICE ACTION DATED JANUARY 12, 2007**

CERTIFICATE OF MAILING

I hereby certify that this paper or fee is being deposited on April 11, 2007 with the United States Postal Service with sufficient postage as First Class Mail addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria VA 22313-1450.

  
Signature

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Examiner Shechtman:

This correspondence is being filed as a full response to the Office action dated January 12, 2007. Applicant respectfully requests entry of the following amendments and consideration of the appended arguments/remarks.

## **RESPONSE**

In her Office Action of January 12, 2007, the Examiner:

- rejected claims 53-60 under 35 U.S.C. 112, second paragraph;
- rejected claims 49-52 and 61-64 under 35 U.S.C. 102(e) as being anticipated by US Patent No. 6,370,582 (Lim et al);
- rejected claims 53-55, 58, 59, and 65-67 under 35 U.S.C. 103(a) as being unpatentable over Lim et al, in view of US Patent No. 6,449,611 (Frankel et al), and further in view of US Publication 2002/0069145 (Collado et al);
- rejected claims 56 and 57 under 35 U.S.C. 103(a) as being unpatentable over Lim et al, in view of US Publication 2003/0115023 (Nickerson et al);
- rejected claim 60 under 35 U.S.C. 103(a) as being unpatentable over Lim et al in view of Frankel et al, in view of Collado et al, and further in view of Nickerson et al;
- rejected claims 68-72 under 35 U.S.C. 103(a) as being unpatentable over Lim et al, in view of Frankel et al, Collado et al, and Nickerson et al; and
- rejected claim 73 under 35 U.S.C. as being unpatentable over Lim et al in view of Frankel et al, Collado et al, and further in view of Nickerson et al.

## **ARGUMENT**

Applicant has amended the claims to clarify language that the Examiner found to be unclear. Further, Applicant respectfully argues that the Examiner's interpretation of the disclosure provided by the Nickerson et al reference and the application of this reference to the claims of the instant application is incorrect.

In contrast to the claims of the present invention, the Nickerson et al reference is directed to soliciting user feedback regarding the user's reaction to web site pages. Nickerson et al teaches that an icon soliciting user feedback can be provided without requiring the user to go to another web page. Nickerson et al does not disclose any requirement that the user provide feedback to the system before the user can move to another web page, much less require the submission of a report by a security officer before the office can "clock out."

Applicant respectfully argues that the claims are allowable as amended.